

# FACTS

## WHAT DOES THE GLOCKNER ORGANIZATION DO WITH YOUR PERSONAL INFORMATION?

**Why?** Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**What?** The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and Income
- Employment Information and Account Balance
- Credit History and Credit Scores

**How?** All financial companies need to share customers’ personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers’ personal information; the reasons The Glockner Organization chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does the Glockner Organization share?	Can you limit this sharing?
<b>For our everyday business purposes-</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
<b>For our marketing purposes -</b> to offer our products and services to you	Yes	No
<b>For joint marketing with other financial companies</b>	Yes	No
<b>For our affiliates’ everyday business purposes-</b> information about your transactions and experiences	Yes	No
<b>For our affiliates’ everyday business purposes-</b> Information about your creditworthiness	Yes	Yes
<b>For our affiliates to market to you</b>	Yes	Yes
<b>For our nonaffiliates to market to you</b>	No	We don’t share

**To limit our sharing** Mail the **form** below

**Please note:**

If you are a *new* customer, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

**Questions?** Call (740) 355-2818

### Mail-in Form

Mark any/all you want to limit:

Do not share information about my creditworthiness with your affiliates for their everyday business purposes.

Do not allow your affiliates to use my personal information to market to me.

Name		<b>Mail to:</b> The Glockner Organization Attn: Legal Department P.O. Box 1069 Portsmouth, OH 45662
Address		
City, State, Zip		

Who we are	
<b>Who is providing this notice?</b>	Our affiliates, including other motor vehicle dealerships within our dealership group, a related motor vehicle finance company, a motor vehicle leasing company an insurance agency, an oil company, and as listed below.
What we do	
<b>How does the Glockner Organization protect my personal information?</b>	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
<b>How does the Glockner Organization collect my personal information?</b>	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> <li>▪ apply for financing or show your driver’s license</li> <li>▪ provide employment information or give us your contact information</li> <li>▪ give us your income information</li> </ul> <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
<b>Why can’t I limit all sharing?</b>	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> <li>▪ sharing for affiliates’ everyday business purposes— information about your creditworthiness</li> <li>▪ affiliates from using your information to market to you</li> <li>▪ sharing for nonaffiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing.</p>
<b>What happens when I limit sharing sharing for an account I hold jointly with someone else?</b>	Your choices will apply to everyone on your account.
Definitions	
<b>Affiliates</b>	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>▪ Our affiliates include companies with a Glockner name, such as other motor vehicle dealerships within our dealership group, and others such as a related finance company, motor vehicle leasing company, an insurance company, and and oil company</li> </ul>
<b>Nonaffiliates</b>	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> <li>▪ The Glockner Organization does not share with nonaffiliates so they can market to you.</li> </ul>
<b>Joint marketing</b>	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> <li>▪ Our joint marketing partners include automobile manufacturers, providers and/or administrators of aftermarket products, financial institutions, insurance companies or agencies and oil suppliers</li> </ul>
List of Affiliates	
<p>The Glockner Organization includes The Glockner Chevrolet Co.; Andy’s Car and Truck Center, Inc. dba Glockner Honda-Toyota; Quality Car &amp; Truck Leasing, Inc.; Auto Now Acceptance Co., LLC; Rosemount Financial Services, Inc. dba Glockner Auto Credit-Rosemount, Glockner Auto Credit-Jackson, Glockner Auto Credit-Chesapeake, Glockner Auto Credit-Portsmouth, Glockner Auto Credit-Chillicothe, and Glockner Auto Credit-Waverly; Rosemount City Insurance Agency, Inc.; and Glockner Oil Company, Inc.</p>	